



June 2, 2004

Mr. William Burrus
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Mr. John Hegarty
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Gentlemen:

This letter is to inform you that a review has been conducted by the office of Customer Requirements to determine the appropriate level of employee to operate the Automated Package Processing System (APPS).

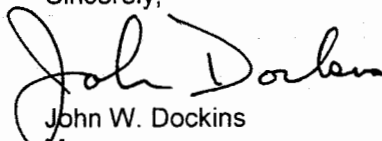
The review consisted of observing the operation of the APPS equipment installed at the Twin Cities Metro Hub; conversations with operators, the APPS coordinator, and supervisors; and an evaluation of the related duties and responsibilities of the tasks associated with this equipment. Based on the above, and a comparison of the position description, the Customer Requirements staff has determined that the appropriate level to perform the activities associated with the APPS is level 4.

Additionally, this office has reviewed the work being performed on the APPS; considered the input received from the American Postal Workers Union, AFL-CIO and the National Postal Mail Handlers Union; and has considered the principles of RI-399. It has been determined that the primary craft to perform work associated with this piece of equipment is the mail handler craft.

All craft assignments related to APPS should be made in accordance with this determination; the provisions of RI-399, including the principles of "efficient and effective operation" and the "four hours criteria;" and the "Operational Change" provisions of the Memorandum of Understanding, Re: Dispute Resolution Procedures, dated April 29, 1992.

If you have any questions, please contact Patricia Heath at (202) 268-3813.

Sincerely,


John W. Dockins
Manager
Contract Administration

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